

Whalen

Restoration Services



Restore & More

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September Greetings!



School days, school days...It's that time of year once again...back to school. For those with school age children in the household, it's a busy time of year. New shoes, new clothes, new books, sharpened pencils, new pens, blank notebooks, new schools, new teachers, new classmates.

September reminds us that while we are busily shopping for all the necessary new items, we all have the opportunity for fresh starts, fresh expectations, and new opportunities.

So, while our memories of fun summer activities fade into the distance and we put on our thinking caps once again to deal with the challenges ahead, we know that we are always students. We suddenly shift from vacation mode to school and work mode.

There will be new things to learn at work, new people, new problems, and with everything we've learned, there will be the adventure of arriving at new solutions.

And when the adventure is interrupted by an emergency...

...For **"HELP--when you need us most,"** call Whalen Restoration Services. (508) 760-1911.

September Recipe--Buck Island Zucchini Bread



Ingredients:

3 eggs
2 cups white sugar
1 cup canola oil
1 tablespoon vanilla
2 cups grated zucchini
2 1/2 cups white flour
1 tablespoon cinnamon
2 teaspoons baking soda
1 teaspoon salt
1/4 teaspoon baking powder
1/2 cup chopped walnuts
1/2 cup raisins

How about some
zucchini bread?

Directions:

Preheat oven to 350 degrees. Oil inside of 2 9x5 loaf pans (Pyrex works very well). Grate the zucchini coarsely either with the largest holes on a box grater or food processor attachment. Remove larger seeds if you would like to. Drain excess moisture from the zucchini by placing on paper towel.

Beat together eggs, sugar, oil, and vanilla. Add zucchini to mixture. Whisk together flour, cinnamon, baking soda, salt, and baking powder. Mix the dry ingredients into the wet ingredients. Add the nuts and raisins.

Pour batter into prepared loaf pans. Bake 1 hour. Use a toothpick to check for doneness in center of loaves. When toothpick is dry, the loaves are done.

This zucchini bread freezes well wrapped in plastic and foil and placed in a Ziplock freezer bag.

Oops! They Did It Again!

Sometimes the plans we have when we wake up in the morning go somewhat awry. At Whalen Restoration Services, we pride ourselves on being prepared for everything and anything, and we are trained to expect the unexpected.



Recently, during a span of 48 hours, Whalen Restoration Services was the go-to company for help with an unusual series of accidents. It seems that some commercial and residential buildings were exerting a strong and powerful pull on vehicles, causing them to leave the road and crash into the buildings. **I mean it--do not cross!**

While the investigation of this highly unusual streak of extreme magnetic force is ongoing, the details of Whalen Restorations' involvement with the ensuing emergency services can provide valuable information on how to proceed during difficult circumstances.

With our emergency crew assessing the situation at a popular South Yarmouth breakfast restaurant in order to secure it and make it safe (in August! in the morning! on Cape Cod!), the hungry and the curious proceeded to climb over and crawl under the yellow tape. You see, they still wanted their eggs, bacon, pancakes, and coffee. And they were curious (Can I get in through another door?) You know about the yellow tape, right? We are all supposed to stay on the outside of it. We are not supposed to continue to expect our breakfast or have a look-see at what's happening. Who knew that a tourist attraction could be as simple as an automobile protruding from a restaurant? In the middle of all of this commotion, we got the job done. We always do.

Fast forward to later that evening when a vehicle cannot overcome its overwhelming attraction to a motel in Falmouth. Bang! Ring! In comes the call and out goes the crew to assess, secure, and make the structure safe for the hotel's owner and guests. While the crowds and the drama were less than at the daytime restaurant accident, the process was the same. Get the job done right, get it done efficiently, and get it done safely. We got the job done--again. We always do.

Next day--is this a conspiracy? A pick-up truck! A house! There is damage to the stairs and the door of a home in West Yarmouth in addition to other structural issues. The property owner is reluctant to go outside and view what has happened to her home. John Baylis, our manager at the scene, takes photos of the damage and shows them to her. Of course she is upset; this is a stressful situation. John has been with us for 10 years and knows that bringing calm to an emergency helps all involved. So, once again, we got the job done. We always do.

For any emergency, if you want a company that knows how to get the job done, make the right call. For **"HELP!...when you need us most"** call Whalen Restoration Services at (508) 760-1911. We'll get the job done for you.



Spelling out what we can do...for you!

Superior restoration of residential and commercial

Superior restorations of residential and commercial property damage.

Certifications in all phases of restoration services.

Help for your emergencies 24 hours a day, 7 days a week, 365 days a year.

Our company is licensed, insured, professional, and experienced.

Only the best is good enough for customers of Whalen Restoration Services.

Let us worry about the details.

A Whalen of a Good Contest!

Begin the school year with a review of geography and spelling. There are some states whose capital cities and state names begin with the same letter of the alphabet. Name them and you could be a winner!

The first three callers with the correct answers will be going to dinner on Whalen Restoration Services. Call us at (508) 760-1911 with the correct answers, and you will win a gift certificate to a local restaurant. Remember, only one winner per office allowed. Winners are eligible to participate again after three months.



Don't Know Much Geography--or Do You?

Congratulations to the winners of last month's contest: Regina O'Brien of Arthur D. Calfee Insurance Agency, Liz Wilbur of Hub International Insurance Agency, and Paula Gillespie of Snow and Thomson Insurance Agency. The correct answers were Dog Days Are Over, Mad Dogs and Englishman, Bird Dog, Dog Day Afternoon, and Who Let The Dogs Out.

Paul A. Dionne--Unforgettable!



Photo by Lisa Whalen

Here's Paulie!

We don't have to look too far to find "The Most Unforgettable Character I Ever Met." For the past 13 years, he has been working right here at Whalen

Restoration Services.

When Bill Whalen interviewed Paul Dionne for a carpenter position with the company, the two men clicked. Bill sensed that they would be able to work together. He and Paul both wanted customers to be treated well, to have the job done right, and to exceed expectations. It was a matter of pride that the job's outcome be something better than what existed prior to the loss.

In no time, Bill was calling him "Paulie," and Paulie was calling Bill "The Boss."

Paul's knowledge and skills, unsurpassed in all matters of carpentry and construction, were acquired over a lifetime. His solutions and suggestions are instinctive now, but they are a result of every job he has worked on and every place he has been. You would think osmosis has been at play, and you wouldn't be wrong.

Bill recognized that Paul had that special something that can make all the difference in helping to grow a company. Paul became our construction foreman. In that role, he also became the mentor to many young men who arrived with few skills but learned from someone who readily shared and had the patience to teach them. They became carpenters in spite of themselves and because Paul made it happen.

Horse racing, football, the lottery, practical jokes, one liners, trivia, old songs, a hot dog for lunch, his wife Justine, his children--Paul, Matt, Nick, Tracie, and Kellie, his American Eskimo and Shih Tzu dogs. These are all parts of the Paul Dionne experience, and no day is complete without some mention of them.

When he leaves the building, he never fails to offer a witty remark or a suggestion for a lucky number... and then he says as he opens the door "A little traveling music please."

Some days, things can be a little rough and tumble, but Paul has a big heart. That's why our customers and subcontractors love Paul. And that's why so many subcontractors took time from their busy schedules to pay tribute to him a few weeks ago.

Bill and Lisa Whalen had a farewell gathering for Paul with his "guys" and his subs, and his co-workers. Justine and Kellie were also able to join us for a luncheon, some cake, and a few words and a few tears from Bill.

There are some health issues that Paul is dealing with now. So, we all wish him well in the days ahead. A little prayer would be a good thing too.

Don't Know Much About History... September

- 3 This day never happened, nor the next 10, as England adopts the Gregorian calendar, and people riot thinking the government stole 11 days of their lives. (1752)
- 5 10,000 workers participate in the first Labor Day parade held in New York City. (1885)
- 11 Terrorists hijack four commercial airliners, flying two of them into the World Trade Center towers and one into the Pentagon. The fourth jet crashes into a field in Pennsylvania. (2011)
- 13 Fay Vincent succeeds A. Bartlett Giamatti as commissioner of Major League Baseball. (1989)



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B.B. King and Lucille

- 16 Riley B. King (B.B. King) is born in Indianola, MS. (1926)
- 26 Australia II, skippered by John Bertrand, defeats Liberty, skippered by Dennis Conner, to win the America's Cup. (1983)



You Are Special!

This is a very special offer for only very special people!

This is a very special offer for only very special people:

For help with your household cleaning, call [Chem-Dry by Whalen Services](#). Do your carpets and upholstery need to be freshened up? How about your area rugs?

Drier. Cleaner. Healthier. You and your family deserve the best. Your home will look better, smell better, and feel better after [Chem-Dry by Whalen Services](#) does your carpet and upholstery cleaning. Hurry and book your appointment today!

For superior carpet and upholstery cleaning, call [Chem-Dry by Whalen Services--\(508\) 760-5666](#). Book your cleaning today, and we will apply our protector at no charge.

September Thoughts

"My favorite poem is the one that starts 'Thirty days hath September' because it actually tells you something." Groucho Marx, American actor, game show host



"That's the most ridiculous thing I ever heard."

"Happily we bask in this warm September sun, which illuminates all creatures..." Henry David Thoreau, American writer

"September: it was the most beautiful of words he'd always felt, evoking orange flowers, swallows, and regret." Alexander Theroux, American writer

"Try to remember the kind of September when life was slow and oh so mellow. Try to remember the kind of September when grass was green and grain was yellow." from The Fantasticks, Tom Jones and Harvey Schmidt, American lyricists

"If a guy hits .300 every year, what does he have to look forward to? I always tried to stay around .190, with three or four RBI. And I tried to get them all in September. That way I always had something to talk about in the winter." Bob Uecker, baseball player and sports commentator

Ron Huskins
Gardener Extraordinaire!





Photo by Michael D.
Raymond
Ron Huskins--he paints, he gardens, he bakes!

Whalen Restoration Services' Ron Huskins is a painter by day and a phenomenal gardener after hours.

How would we know that? If you could see the produce that has been arriving at our shop all summer courtesy of Ron, you would be amazed. Tomatoes, cucumbers, zucchini--lots of them and huge too. He also grows strawberries, potatoes, squash, pumpkins, and sunflowers.

A fresh supply arrives almost daily. It is possible to plan a dinner around the day's harvest, and many of us do.

Ron's co-workers are appreciative for sure. Many of us attempt to grow some summer vegetables, and we are strictly amateurs compared to Ron. He is the expert. As he tells us, it is a year round enterprise, not just a summertime hobby.

Rototilling and composting on a regular basis contribute to his success. While we are all enjoying the farmstand vegetables that Ron delivers, he is also providing us with cooking tips. "Have you ever had fried green tomatoes?" Next thing we know, Ron is reciting a quick recipe for this specialty.

Take a look at the September recipe--this is Ron's own recipe from start to finish. He grew the zucchini, he came up with the recipe, and he named it "Buck Island Zucchini Bread." Try it--it is going to be fabulous!

Ask about our carpet, upholstery, and area rug cleaning. We are the best!

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on

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or Area Rug Cleaning**

Receive a 15% discount on any cleaning service just for being an employee in the insurance industry.

Discount will be applied to any amount over our \$125.00 minimum charge

Offer Expires: September 30, 2011