Whalen

Restoration Services

Restore & More

Volume I, Number 5 **June, 2011**

In This Issue

No Cooking in the Month of June
Weather...Or Not!
Spelling It Out--WEATHER
Monthly Contest
Tapping-a-Lap!
June Dateline
Cleaning Promotion
June Quotables
Tracking

Quick Links

Our Website
Products
Services

Join Our Mailing List!

Whalen Restoration Services
22 American Way
South Dennis, MA 02660
Phone: (508) 760-1911
Fax: (508) 760-9995
Email:
kspelman@whalenrestorations.com

June Greetings!

Cool and handsome dads.

A special greeting from all of us at Whalen Restoration Services to all the dads out there. Happy Father's Day!

We hope you have a chance to enjoy your day. Wave to your neighbors as your family pampers you. Or, wave away your daily chores for another day. Catch a wave at Coast Guard Beach. Or, do the Wave at Fenway.

If you need help from us on Father's Day or any day, it's simple: call us. We promise a response within one hour. Wave us on in so we can handle your emergency. It will be as easy as catching a wave or doing the Wave!

For "HELP--when you need us most." Whalen Restoration Services. (508) 760-1911.

June Recipe--No Cooking Allowed!

It's the berries!

Cool Strawberry Fool

Ingredients:

1 pound strawberries (fresh is best, especially in June --if you have to use frozen, use unsweetened berries)

1/4 cup granulated sugar

2 1/2 cups chilled heavy cream

1/3 granulated sugar

1 teaspoon vanilla

Directions:

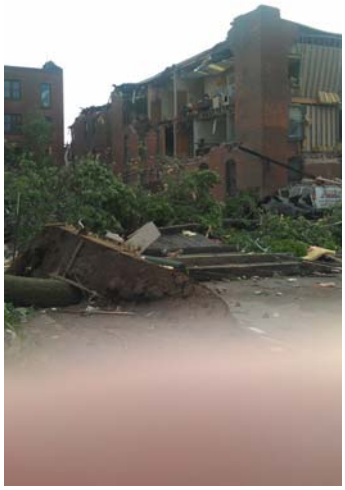
Puree berries with 1/4 cup sugar in blender for approximately 1 minute. Strain mixture through sieve and into bowl to remove seeds.

Using electric mixer, beat cream, 1/3 cup sugar, and vanilla for approximately 3 minutes until stiff peaks form.

Alternate layers of puree and whipped cream in small glasses or cups. This will look pretty just layered in clear serving pieces, or you can swirl the puree and cream with a spoon handle or skewer to pretty it up.

Weather...Or Not!

Who could have predicted that tornadoes would find their way to Massachusetts?



Tornadoes have happened in this state occasionally throughout history. The tornadoes that occurred June 1 in the Springfield-Monson-Southbridge areas came with no warning. The damage they caused is nothing short of stunning.

Clean-up resulting from these tornadoes, while far different from the types of clean-up to which we are accustomed, is sure to be laborious, time-consuming, and overwhelming.

Tornado damage, Springfield, MA, June 1, 2011.

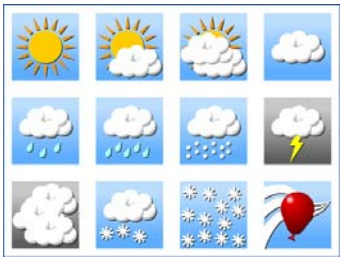
In the Midwest, tornadoes can be an annual occurrence. Painful to view and tough to deal with, emotionally draining--there is no easy way to understand the devastation and the human tragedy.

So, we have compassion for our fellow citizens whether they are in Missouri or Alabama or Kansas. And, for the tragedies that our neighbors a few hours up the Pike are experiencing, our compassion hits a little closer to home.

We hope never to run into such a situation here on the Cape. Preparing for a blizzard or a hurricane or heavy rains--we all know how to do that. The aftermath of these weather problems is usually just an inconvenience.

In every scenario, we promise to do our best. That is true whether the damage is weather-related or not. It is true whether there is insurance coverage for the loss or not. So, whether or not (or weather or not), it is always smart to call Whalen Restoration Services.

If the worst happens, and one of your insureds does have a loss of any kind, one call to Whalen Restoration Services, (508) 760-1911, will guarantee **"HELP!...when you need us most."**



A little bit of everything!

Spelling out what we can do....for you!

Whalen Restoration Services--experts in fire, water, soot, and mold remediation.

Emergency "HELP! ...when you need us most."

Area rugs, carpets, and upholstery cleaning with unsurpassed results.

Telephone us and you will find that the most important job that we do is your job.

Helping property owners throughout Cape Cod for over

25 years.

Emergency help 24 hours a day, 7 days a week, 365 days a year!

Restoration experts doing quality work for residential and commercial clients.

A Whalen of a Good Contest

In honor of Father's Day, the question is "Who's Your Daddy?"

1. Angelina Jolie
2. Margaret Daniels
3. Emilio Estevez
4. Norah Jones
5. Patti Davis

The first three callers with the correct answers will be going to dinner on Whalen Restoration Services. Call us at (508) 760-1911 with the correct answers, and you will win a gift certificate to a local restaurant. Remember, only one winner per office allowed. Winners are eligible to participate again after three months.

Congratulations to the winners of last month's contest: Sarah Clark of Almeida and Carlson Insurance Agency, Paula Gillespie of Snow and Thomson Insurance Agency, and Regina O'Brien of Arthur D. Calfee Insurance Agency. The correct answers were Scarlett O'Hara, Virginia, Nero, Fiddler on the Roof, and Charlie Daniels.

Tapping-a-Lap!

How does $84, 000.00 sound to you?

The American Cancer Society's Relay For Life of the Lower Cape raised $84,000.00 on May 13 and

14, and Whalen Restoration Services helped! (That's what we do.)

The Tap Dance Kid

Lisa Whalen, who has the energy of more than one person, was an active participant for this fundraiser. Along with making a monetary contribution on behalf of Whalen Restoration Services, Lisa also solicited donations from friends, family, and business contacts--her network.

That was not enough activity for Lisa. She and her family, including her husband, Bill (President of Whalen Restoration Services), her children, Jessica and Daniel, and her parents, Alyce and Donald Lynch, also participated in the actual relay.

If we were talking about mere mortals, that would be enough. But no--this is now beyond the legends of mere mortals. This time Lisa reached for another level of participation.

She and Bill had one of our carpenters build a stage. Then, Lisa, and eight other members of the dance ensemble, For the Love of Tap, also Tapped-a-Lap. That's right, they Tapped-a-Lap. And, they helped to raise over $84,000.00.

Kudos to Lisa and all the other participants!

Don't Know Much About History....

Happy Birthday to you!

June

1 First earthquake recorded in US at Plymouth, MA. (1638)

2 Rolling Stones first US concert tour debuts in Lynn, MA. (1964)

17 Travelers Insurance Co. of Hartford is chartered. (1863)

27 Happy Birthday, Mildred Hill, composer of "Happy Birthday." (1859)

29 Apple releases new iPhone in US. (2007)

You Are Special!

This is a very **special offer** for only very **special people**!

For help with your household cleaning, call Chem-Dry by Whalen Services. Do your carpets and upholstery need to be freshened up? How about your area rugs?

Drier. Cleaner. Healthier. You and your family deserve the best. Your home will look better, smell better, and feel better after Chem-Dry by Whalen Services does your carpet and upholstery cleaning. Hurry and book your appointment today!

For superior carpet and upholstery cleaning, call Chem-Dry by Whalen Services--(508) 760-5666. Book your cleaning today, and we will apply our protector at **no charge.**

Just Because It's June, June, June!

Ever wonder what a June bug looks like?

"Long about knee-deep in June,
'Bout the time strawberries melt
On the vine." James Whitcomb Riley

"June is bustin' out all over." Oscar Hammerstein II

"It is better to be a June-bug than an old bird of paradise."
Mark Twain

"How did it get so late so soon?
It's night before it's afternoon.
December is here before it's June.
My goodness how the time has flewn.
How did it get so late so soon?" Dr. Seuss

Tracking... how we do it

Tracking...how we do it, and why we do it

Track this.

People are always asking how we balance our workload so that we can handle as many projects as we do. How is it possible to rush to an emergency water loss or fire board-up? Aren't these employees already cleaning at a job or restoring a property? How do you know who can be freed up to handle an emergency? Is somebody keeping track of who went where?

We have meetings to prioritize the works in progress. On a daily basis, detailed job reports are completed by lead technicians and lead carpenters. Managers from the cleaning division and the construction division communicate with each other and with our President, Bill Whalen, to keep each other apprised of the status of each project. Cooperation and information help us to get the job done for each client.

We stay on track by staying organized. Each project is logged into our Job Processing Program. JPP allows us to save time by centralizing access to all activity related to each project. Information in this system pertains to every facet that relates to every job--property owners, insurance agents, insurance companies, adjusters, suppliers, subcontractors, project managers, estimators, and employees.

Data from the daily reports is entered into JPP enabling us to determine what equipment has been placed at the jobsite and by whom, the status of the project, whether or not approval has been received to proceed with the work, when supplies have been delivered, if an inspection has been scheduled, and so much more.

Every industry, every company, has its own control methods, and JPP helps us to manage and balance. At Whalen Restoration Services, we have been using JPP for more than six years, and it has served us and our clients well.

It is a proven timesaver that allows us to analyze what is being done so that course corrections can be implemented when needed. It provides us with quality documentation that is accurate and provable. And, it shows us at a glance who is available when the call comes in that there is a fire in Sandwich or a water loss in Wellfleet. So, we can make tracks to the next emergency by keeping track!

Ask about our carpet, upholstery, and area rug cleaning. We are the best!

Chem-Dry by Whalen Services

15% Discount on Carpet Cleaning, Upholstery Cleaning, or Area Rug Cleaning

Receive a 15% discount on any cleaning service just for being an employee in the insurance industry.
Discount will be applied to any amount over our $125.00 minimum charge

Offer Expires: July 31, 2011