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Whalen

Restoration Services



Restore & More

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Winter, 2012

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A year ago, Whalen Restoration Services launched our on-line newsletter. The response from our readership has been phenomenal. You have provided us with thoughtful insights and comments--by phone, by letter, and in person!

Duct Cleaning--It's About Time!

Your home might be more comfortable if...

You might not mind being inside your home so much during the winter if...

You might have a healthier living environment in your home if...

You might be able to breathe more easily in your home if...

YOU HAVE HAD YOUR HOT AIR DUCT SYSTEM CLEANED.

Call Clean Air by Whalen Services, (508) 760-1911. It's about time.

Whalen Restoration Services
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 South Dennis, MA 02660
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In 2012, our newsletter will appear quarterly. We will continue to offer you helpful information, topics that will provoke some thinking, items to make you smile, and some challenges. Isn't it about time you entered our contest? We would love to send you to dinner, and we would love to continue to hear from you.

And, we would love to hear our phone ring for "HELP!..when you need us most." Just one call to (508) 760-1911 will get you the best help there is.

Winter Recipe Hot Apple Cider



This will warm you up!

Ingredients:

- 1 cup or mug of apple cider per serving
- 1 cinnamon stick per cup or mug
- 1 shot of Tuaca (for adults only)
- Whipped cream (optional)

Directions:

Measure one cup or mug of fresh cider for each serving and pour into sauce pan. Add one cinnamon stick for each serving. Heat until boiling. Ladle carefully into the mugs, and place a cinnamon stick into each mug to use as a stirrer. For adult servings, add a shot of Tuaca before pouring the hot cider into the mug. Children and adults may like some whipped cream to top off the drink.

This Didn't Have To Happen

A young mother of three precious daughters purchased a large, stylish waterfront home. The house needed updating, renovating, and decorating. It was in the process of becoming the dream home for Mom and the girls.



Christmas Day fire,
Stamford, CT.

On Christmas Day in Stamford, Connecticut, a raging fire quickly raced its way through the house. No functioning smoke detectors were in

place.

The children had worried that Santa could not make his way down the chimney and into the house because the fireplace would be too hot, so the ashes were hurriedly removed by a friend of their mother.

We will say it often--be safe, be careful, and be smart. Make sure your smoke detectors are working. Be careful with fireplace fires and the disposal of ashes. Think. This didn't have to happen.

Spelling It Out!

If you have a water or fire emergency, you need to make just one phone call.

Call (508) 760-1911 for "HELP...when you need us most."

You can trust Whalen Restoration Services to respond promptly to your emergency referrals.



Slip sliding away!

A Whalen Of A Good Contest!

1. Who witnessed the first unidentified flying object in America?
2. What is Whalen Restoration Services' promised response time for an emergency?
3. What should you be sipping as you are slipping on the ice?
4. What is the hometown of the 1997 US Men's Figure Skating Champion?
5. What can Whalen Services do to help you breathe more easily in your home?



Got skates?

The first three callers with the correct answers will be going to dinner on Whalen Restoration Services. Call us at (508) 760-1911 with the correct answers, and you will win a gift certificate to a local restaurant. Remember, only one winner per office allowed. Winners are eligible to participate again after six months.

Congratulations to the winners of December's contest: Mike Edwards of Lawrence-Carlin Insurance Agency in Falmouth, Debra Martin of Hart Insurance Agency in Buzzards Bay, and Jen McNally of Oceanside Insurance Agency in Hyannis. The correct answers were potato, turn off the water, Dress A Live Doll, Elvis Presley, and December 25, 1776.

Is It Cold Enough For You?

No snow to speak of...No snowmen...No frozen ponds...No outdoor skating.

The weather pattern is different this winter from any in recent memory. This is not a time to forget what can happen and what we are ready to do.

Water damage occurs on a regular basis. Basements and houses flood all the time. The causes vary--hot water heater, dishwasher, clothes washer, leaky roof, ice maker, sprinkler, toilet overflow, leaky shower, tub overflow, boiler problem, pipe break, water main, sink overflow, rain, faulty well, irrigation system, poor drainage, swimming pool.



Alone in the snow.

This weekend, with frozen pipes not being an issue, Whalen Restoration Services was able to help two clients who had at least five feet of water in the basement.

We are at all times prepared for the worst, and we offer you and your clients the best help available in the Cape Cod area. Our technicians are well trained and experienced. They are ready to handle emergencies and to remove water by the best means for any given situation whether by pumping it or extracting it. Additionally, we are licensed to do and experienced at providing quality restoration repairs and reconstruction.

Our managers are always available to answer questions from our technicians, to troubleshoot, to solve problems. You can be confident that your referral is appreciated and that Whalen Restoration Services will be professional, efficient, and effective.

It takes just one call to (508) 760-1911 for "HELP...when you need us most."

Don't Know Much About History

January

13 **america3, owned by William Koch, becomes the first all female crew to win an America's Cup race. (1995)**

18 **Perplexed Pilgrims in Boston reported America's first UFO sighting. (1644)**



What a race it was!

February

15 **Chatham's Todd Eldredge wins US Men's Figure Skating championship. (1997)**

25 **The Departed wins Best Picture Academy Award. (2007)**

March

17 [USA women's hockey team beats Canada for the Olympic gold medal. \(1998\)](#)

30 [President Ronald Reagan is wounded in an assassination attempt. \(1981\)](#)



You Are Special!

This is a very special offer for only very special people!

For help with your household cleaning, call [Chem-Dry by Whalen Services](#). Do your carpets and upholstery need to be freshened up? How about your area rugs?

Drier. Cleaner. Healthier. You and your family deserve the best. Your home will look better, smell better, and feel better after [Chem-Dry by Whalen Services](#) does your carpet and upholstery cleaning. Hurry and book your appointment today!

For superior carpet and upholstery cleaning, call [Chem-Dry by Whalen Services](#)--(508) 760-5666. Book your cleaning today, and we will apply our protector at no charge.

Winter Thoughts



Ready for winter.

"In January
it's so nice
while slipping
on the sliding ice
to sip hot chicken soup with rice.
Sipping once.
Sipping twice."--Maurice Sendak, American author

"The most serious charge which can be brought against New England is not Puritanism but February."--Joseph Wood Krutch, American writer and naturalist

" 'Then you should say what you mean,' the March Hare went on. 'I do,' Alice hastily replied; 'at least--at least I mean what I say--that's the same thing, you know.' "
Lewis Carroll, English author

Remember Johnny Carson?



Cold as ice?

Johnny Carson has been gone for quite a few years, but not so long that every late night talk show host is not still aspiring to Johnny's level of quick wit.

An ongoing question from the Johnny's days (nights?) of the Tonight Show was "How cold was it?"

Some of the more memorable responses were "Cold as blue ice cream," "Cold as an ex-wife waiting for her alimony check," and "Cold as a tin toilet seat in the Yukon."

You must have some of your own ideas of how to respond to "How cold was it?"

Email us at kspelman@whalenrestorations.com and tell us your best, funniest, or most off-the-wall response. The top answer will get you a gift certificate for dinner at a local restaurant. Decision of the judges is final.

Ask about our carpet, upholstery, and area rug cleaning. We are the best!

Chem-Dry by Whalen Services

15% Discount on Carpet Cleaning, Upholstery Cleaning, or Area Rug Cleaning

Receive a 15% discount on any cleaning service just for being an employee in the insurance industry. Discount will be applied to any amount over our \$125.00 minimum charge

Offer Expires: March 31, 2012

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